CalHFA MAS User Guide: Locking a rate

How do I lock a loan rate?

- 1. From the main menu select "Loan Inquiry."
- Enter CalHFA loan number, Borrower Name or Property Address and press "Search."
- On the following screen locate your loan and click "Select."
- On the Loan Details screen click "Lock Rate."
- 5. The Lock Rate screen will allow you three minutes to complete the process. A countdown timer will show the remaining time. Verify the loan information. If it is correct and the rate is acceptable click "Submit Rate Lock."
- On the pop-up Rate Lock Submission Confirmation window again click "Submit Rate Lock."
- 7. You will receive a confirmation email that your rate is locked.



Locate your loan and click "Select"



Click "Lock Rate" on the Loan Details screen



Verify your information and click "Submit Rate Lock"



Confirmation message and final "Submit Rate Lock" button



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